

Course Rules and Policies

Heatherhurst, Druid Hills, Dorchester and Stonehenge are Community Club facilities available for play by members, guests of members and the general public with restrictions.

Course Availability:

FG property owners- Tee times may be reserved by telephone up to fourteen (14) days in advance. The FG property owner must be playing in the tee time, otherwise tee times may be reserved seven (7) days in advance.

Timeshare guests and the general public – Tee times may be reserved by telephone up to seven (7) days in advance.

April 1 thru October 31 - Monday through Friday one member must be in the group before 11:30 a.m. After 11:30 a.m. the general public (without a member), may reserve tee times. On Saturday and Sunday members and guests (without a member) may reserve tee times without restriction.

November 1st through February 28th - Members and guests (without a member) may reserve tee times without restriction.

General Policies:

- All players must register and pay the appropriate fees prior to beginning play.
- All play must begin on #1 or #10 tee as prescribed by the Golf Professional.
- For safety reasons, non-golfers, walkers, bike riders and runners are not permitted on the golf course or cart paths between the hours of 7:00 a.m. and 8:00 p.m.
- No private motorized vehicles permitted. (golf cars, Finn cycles, etc.)
- Fairfield Glade Community Club encourages players to play “ready golf”.
- No practice is permitted from tees, fairways, bunkers or greens. Adequate practice areas are maintained for this purpose at each courses driving range.
- Each player must have his or her own set of golf clubs and bag.
- Groups are limited to four players unless approved by the Golf Professional.
- Children under the age of five (5) are not permitted on the golf courses. Children ages five (5) through seventeen (17) are permitted to play provided an adult accompanies them. Juniors seventeen (17) and under will be charged the junior rate. Ages eighteen (18) and over will be charged appropriate adult rates.
- Trespassing for the purpose of retrieving golf balls from the courses is prohibited. This matter is handled by the Security Department.
- Carts are restricted to two players and two bags at any one time.
- You must have a valid driver’s license to operate a cart and present the license when asked.
- No pets are allowed on the courses.
- All food and beverage must be purchased at the course. No private coolers are permitted. Snack Bars are available at each facility.

- Members and guests are asked to refrain from personally disciplining other golfers on the course. Please report rules infractions to the course ranger or the golf shop.

Spectator Policy

In the interest of safety, spectators are limited to following a particular group and may either be a rider or walk with the group. If you are a rider a cart fee is required. Pleasure trips across the course are not safe, interfere with play and will not be permitted.

Rain Check Policy

- Rain checks are issued depending on the number of holes played.
- If you have completed Hole #5, you will not be given a rain check if you have signed up for 9 holes.
- If you have completed Hole #5, you will be given a 9 hole rain check if you have signed up for 18 holes.
- If you have completed Hole #14, you will not be given a rain check if you have signed up for 18 holes.
- There will be no cash refunds.
- Rain checks are only redeemable for greens fees and hold no cash value.
- Rain checks may be added together. Example; two 9-hole rain checks to make up an 18 hole round.

Replay Policy

Tee times made prior to the day of play DO NOT qualify for a replay rate unless the tee times are on the same course, the same day. On the day of play a replay tee time may be made by calling directly to each course for space availability.

Annual Pass & Range Plan Refund Policy:

- The **Annual Golf Pass** has **Absolutely No refunds after September 30.**
- Refunds for the Annual pass will only be issued if:
 1. you sell your property and are no longer a property owner in good standing (applies to Individual Golf Pass and Couples Annual Golf Pass), OR
 2. you become ill and are not able to play golf for the remainder of the calendar year.
(**applies to Individual Annual Golf Pass ONLY.** Surgery and lack of ability does not qualify for a refund).
 - Refunds at sole discretion of the Director of Golf.
 - The annual fee will be refunded up to a maximum of 50%.

A **Range Plan** can be purchased at any pro shop. This plan is a discounted purchase rate of the normal range ball price.

All refunds are based on the following:

- Purchase price of plan at time of purchase
- Proof of purchase

- Number of drops used
- Current normal ball range price, outside of plan
The Calculation of the refund is as follows:
- Purchase price of plan
- Less current price times the number of used drops
- If the amount is greater than the purchase price of the plan, no refund will be issued

Tournaments

All outside tournaments and outings must be approved by the Director of Golf. Pricing for rounds of golf and cost of food and beverage are determined by the Director of Golf. A surcharge of \$5 per person will apply when outside food and beverage is used. Only the Director of Golf can modify or wave fees.

Dress Code:

The Professional staff as well as the Starters and Rangers have the primary responsibility to enforce dress codes and general golf etiquette. As a member and guest of Fairfield Glade it is your responsibility to follow the dress code and the rules in general. The dress code for juniors must conform to the dress codes listed below.

Dress Code for Men:

- Shirts must be worn at all times on the course, driving range, practice green and in the clubhouse and collars are recommended.
- Shirts must have sleeves, be long enough to fully cover below the beltline and may not be of mesh material. T-shirts are permissible provided they don't have offensive or inappropriate language, logos or artwork. Examples of appropriate T-shirts would be shirts sold in the golf shops and mock necks worn by PGA Tour players. Examples of inappropriate t-shirts would be a shirt advertising alcoholic beverages, tank tops, athletic tops, etc.
- Shorts of the Bermuda and tennis type are permitted. No cut-off jeans, swimsuits or gym shorts are permitted.
- Golf shoes or tennis shoes must be worn at all times, spiked or spike less.

Dress Code for Women:

- Shirts must cover midriff.
- No halter tops or tops with spaghetti straps are permitted.
- Shorts of the Bermuda and tennis type are permitted. No cut-off jeans, swimsuits or gym shorts are permitted.
- Golf shoes or tennis shoes must be worn at all times, spiked or spike less.

Reservations:

Tee times may be reserved seven (7) days in advance.

- Twosomes, Threesomes or Foursomes may reserve a time.
- Singles will be paired with groups of less than four players.
- Players making tee times of less than four players should plan on being paired with available players. If you have less than 4 players and would like to remain this way, you may be required to pay for the unfilled space. This will be billed at the guest rate.

All advance tee times for playing golf at Fairfield Glade are secured through the Central Tee Times Office. Times are reserved by either calling or written request.

Phone

Local (931) 484-3729

After Hours Cancellation Line (931) 484-3739

Address

Central Tee Times

P.O. Box 2000

Fairfield Glade, TN 38558

Call-Ins:

Wyndham members in their week, along with the general public, may call up to seven (7) days in advance to make tee time reservations for all Fairfield Glade Community Club courses.

The Central Tee Time Office is open seven days a week 364 days a year. From March through October the hours are from 8:00 a.m. to 4 p.m. November through February the hours are from 8:00 a.m. to 3:30 p.m.

Online Request:

Non-resident members, timeshare and exchange members' in their week, living outside of Cumberland County may submit an online request by visiting the Fairfield Glade website.

Cancellation Policy: Cancellations must be made three (3) hours prior to the tee time. Cancellations made within the hour are subject to a \$25.00 charge for each reserved member and guest. Times may be cancelled by calling the After Hours Cancellation Line (931) 484-3739, Central Tee Time office prior to the day of play and the Golf Shop the day of play.

- **Frost Delay Policy** – Following the delay, times go in the scheduled order of the day. Example 9:00 tee time, frost delay until 9:30, the 9:00 time will be the first time off

the tee followed by 9:10 and so on. The golf shops will make every effort to make up lost time, so if you have a later time don't assume that just because the first times where delayed by 30 minutes that your time will be delayed by 30 minutes.

Practice Range

Each Fairfield Glade Community Club course has a driving range that is open daily. Ranges close at 2:00 p.m. one day per week for mowing. Closings vary based on course. Ranges are usually closed to non-players during tournaments and events. You should always contact the golf shop if you are in doubt. A "Pin Number" can be purchased at any of the golf shops. Range plans can be purchased for additional discounts. **The practice of bringing your own golf balls to the range is prohibited. You must leave the Fairfield Glade range balls and baskets at each range. You are not permitted to take them and hit them at another time.**

Golf Lessons

Golf lessons are available at all the Fairfield Glade Community Club courses. Each golf shop is staffed with at least one PGA Member and one assistant professional. Lessons may be scheduled by contacting any of the golf shops.

Fairfield Glade has a manager of Player Development. For more information about lessons and club fitting go to www.fairfieldgladeresort.com under the Golf tab.

Group lessons and clinics are also offered. Check with the golf shops for schedules and availability.

Golfers with Disabilities

We have two solo rider carts permanently stationed at our Heatherhurst and Dorchester courses. These carts can be reserved on a first come first serve basis by calling the golf shop directly. Each course is different and our cart rules will vary from course to course, hole by hole and day by day. When in doubt, please call the course directly and ask for the daily cart rule.

Golf Course Snack Bars

Each golf course has a snack bar managed by Bobby Jones Links. Hours of operation mirror the golf shop hours at their respective courses. Hours of operation will vary depending on weather conditions and amount of players. No private coolers are allowed and all food and beverages must be purchased from our snack bars. Water and ice located at our restroom/storm shelters April thru September. We provide water and ice at each snack bar and we strongly encourage you to bring your own beverage container for your consumption.